

A man in a blue suit with arms crossed, standing in front of a blurred background.

nu:move Group Coronavirus(COVID-19) Guidance and Support

Government advice on home moving during the coronavirus Covid 19 outbreak.

1. Preparing to buy, sell or move home

You can put your home on the market and start to look for properties you want to move into. If any member of the household being viewed is showing symptoms or is self-isolating then estate agents should not physically visit the property.

You can begin to market your home and estate agents are able to visit in order to take photos/videos of the property.

To help prevent the spread of infection, we encourage people to do the majority of their property searching online; for example only physically viewing those properties which you believe you are most likely to want to move into.

As usual, you can also start to bring together the documentation necessary to sell your property (more information on these documents is available in the government's [guidance on how to sell homes](#)).

If you wish to buy a new build property you should make contact with the developer in the usual way. You should be able to view the show home or visit the particular plot you are interested in purchasing, although there will be appointment systems in place.

<https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak>



COVID 19 – Viewing Guidance.

Viewings should first happen "virtually"

Physical visits by appointments only - no open house.

Speculative viewings are "highly discouraged".

All internal doors should be opened where possible.

Lights should be on if dark or gloomy / curtains left open.

The current occupier should vacate the building during the viewing.

Hand washing before entering the property.

And all surfaces, including door handles should be "thoroughly cleaned".

Do not shake hands with anyone.

Must adhere to the 2m social distancing measures at all time.

Maximum of two people from same household allowed to view at the same time.

If 2 people from same household are viewing, they can go in together.

If same household plus children, then one adult at a time with no children.

Prior to the viewing we will ask the viewer by email/text how many will be attending on the viewing.

The viewings will be limited to one viewing a day on each property or where possible a 2-hour interval between viewings.

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Viewing Procedure.

Prior to viewing

- Occupier/agent must ensure that all internal doors are left open.
- Lights are turned on if gloomy or dark, curtains must be left open.
- All surfaces, including door handles and light switches should be "thoroughly cleaned".
- When the viewer arrives, the front door must be open, viewer to wait a safe 2m distance to allow the occupier or agent to move away from the front door to allow the viewer to enter the property.
- Both viewer and occupier must wash hands in sanitizer.
- We advice all parties to where a mask and disposable gloves.

During the viewing

- Occupier/agent must wait outside while viewing takes place.
- Viewer must not touch anything with in the property (door handles, work tops, switches etc....).
- Viewer must not use the WC.

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End Of Viewing.

End of viewing

- Viewer must vacate and keep at least 2m away from the occupier/agent as part of the social distance measures.
- It is not encouraged for the parties to talk outside once the viewing has taken place.
- Viewer must use sanitizer to clean hands immediately after viewing the property.
- Occupier/agent must use sanitizer to clean hands prior to entering the property again.
- All surfaces, door handles, light switches throughout property must be thoroughly cleaned.
- Hands must be thoroughly cleaned once again.
- These measures are in place to protect the safety of our staff, vendor and viewer as outlined by the Government. We will not relax these measures for any reason if asked. If we do get asked this could result in the viewing not going ahead.



COMPETENCE

nu:move Group are members of TPOS, ICO, Trading Standards. We are fully compliant for GDPR and we are fully registered for Anti Money Laundering.

Testimonials

We are committed to our customers

Excellent

4.8 out of 5

Our customers love us



TRUSTPILOT



nu:move



Q & A

We would love to answer any questions you may have
Please feel free to contact us with any queries

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